



# *Residential Care Services*

*A simple system that everybody can use*

# Antares Pilot

The Antares Team has twenty years experience designing and building computer-based care systems that coordinate care for individual people.

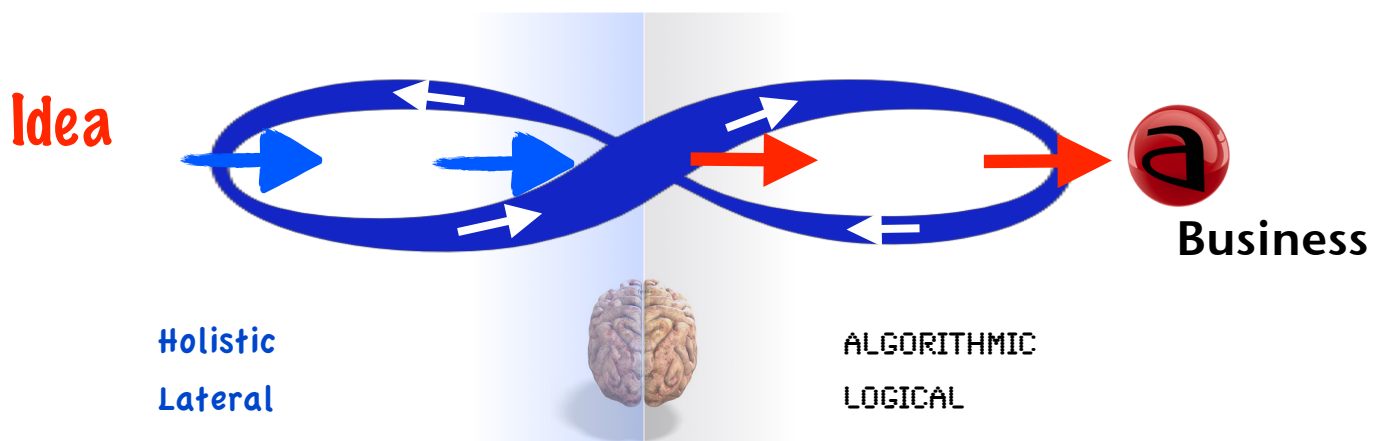
The Antares system is simple, easy to use, and everyone in the care industry can understand it. It coordinates the care specified for each individual resident.

## Proposed Pilot

We offer a unique capability of business design using Antares technology. We are looking for Leaders in the Aged Care industry to pilot the Antares Residential Care system.

Our pilot goals are:

1. To prove that this simple, accurate system is easy to use, and that everyone in the Aged Care delivery process understands it and can use it. The system is based on the proven computer technology and care delivery science, allowing its users to build a sustainable dynamic care system of the future.
2. To give the business involved in the pilot design processes to continually improve and innovate in its delivery of care. This pilot is an opportunity for leaders passionate about delivering the best service to achieve exceptional business results.



## Benefits and Outcomes

The Antares pilot aims to achieve a number of ambitious outcomes for the Aged Care business:

1. A dramatic increase in efficiency of its care facility operation with a focus on quality of service delivery.
2. A reduction in the cost of its service delivery by identifying and automating repetitive tasks and delivering them by using algorithmic processes.
3. Introduce a business model of the facility which uses a combination of holistic and algorithmic processes. Using algorithms for repetitive care delivery processes improves existing business, and facilitates new acquisitions.
4. A systemic and dynamic approach to CQI, designed and implemented into the operation of service delivery.

## Requirements

### Leaders in the top 5%

To succeed, this Antares pilot needs leaders with PASSION.

Leaders passionate about creating and delivering better services routinely sit in the top 5% of industry performers. They sell their vision of excellence to their followers.

### Training

Advances in technology that Antares is built on require a new mindset in business design. Training in Antares principles and methods is needed for care delivery staff to be at ease using the Antares system. It allows users to achieve optimum business performance.

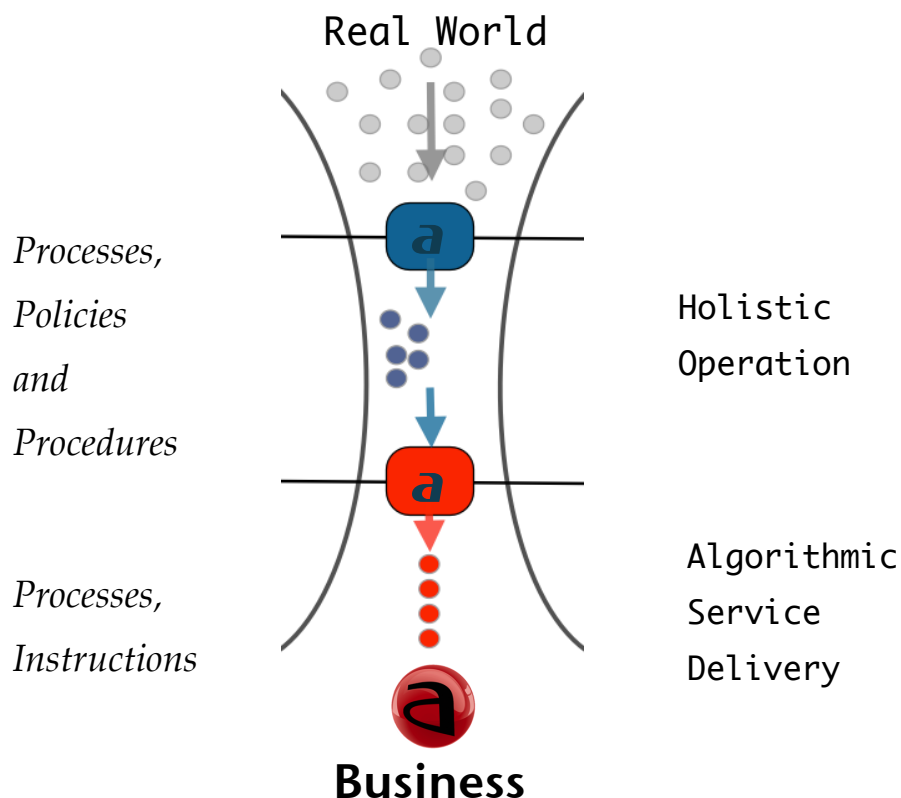
## Overall Pilot Plan – 12 months

**Step 1** To create the foundation for changes. Our plan is to implement Antares in one Aged Care facility allowing us to design and resolve business processes, workflows, and best practices.

**Step 2** To further improve the operations of the organisation by creating a formal blueprint for implementation of the system perfected in step 1 across the entire business group.

As a part of this step we will improve and tailor processes, workflows and best practices to meet specific requirements of the entire group.

**Step 3** To define the goals and indicators for the rollout across all other facilities within the group based on the implementation in the pilot facility. The focus at this step is to derive the maximum benefit in terms of client satisfaction, financial goals and operational efficiency for the entire group.





- 1995 Released first Meal Manager – DOS Version 1.0
- 1996 SPlus Service Manager for Windows
- 1977 S98 Service Manager 2.0  
S98 Meal Manager 2.0  
HACCNet Bulletin based service co-ordination
- 1998 S98 Service Manager 2.5  
S98 Meal Manager 3.0
- 2000 S2000 Service Manager 3.0  
S2000 Meal Manager 3.5  
Communication Care Network (CCN) V1.0 C-Ring Technology
- 2003 Established 4CN Central Coast Communication Care Network
- 2004 Released CCN V1.0 system Communication Care Network for Community Services based on Sphere Technology.
- 2007 Released CCN V2 Communication Care Network for Health Services.  
Contract with NSAHC Northern Sydney Area Health Centre of NSW Government Health.  
Released Sphere Access Unit – Sphere Communication Network Module.  
Released Meal Manager 3.5b MDS2.
- 2009 Released Meal Manager 3.7
- 2010 Antares – Fully Featured Community and Health Services management and co-ordination system geared toward Web 4.0 Technology
- 2011 Antares - Residential Care management module.

